

COVID - 19

SWEERS ISLAND RESORT COVID-19 CODE OF CONDUCT

We look forward to welcoming you to Sweers Island Resort, and we hope you enjoy your stay.

We are an Island resort within an isolated Biosecurity Area, and in order to remain open to guests during this Pandemic, we are required by Law to follow a strict COVID Safe Management Plan to ensure that we do our best to keep the CoronaVirus off the island as there are NO medical facilities in the area to test or treat this Virus.

For the safety of all guests and staff and to comply with all current COVID-19 regulations, we must ask you to agree to and acknowledge the following directions, in relation to your stay at Sweers Island Resort. Again, we ask that you apply a serious degree of honesty and responsibility when reading through this information, to ensure that we can all do our best to prevent bringing COVID-19 onto the island or transmitting it back to the mainland.

- All current Queensland Health Directions must be adhered to. The latest Directions can be found [HERE](#)
- Please do not visit Sweers Island if you or any other person you reside with or are travelling with is unwell and/or awaiting the results of COVID-19 testing. Guests will be temperature-tested on arrival and checked daily during your stay. If anyone has an elevated temperature on arrival, they will be turned around and asked to leave immediately. If you have the slightest chance that you might be coming down with a cold or flu, you must NOT travel from your home. The current medical advice states that anyone who experiences ANY cold or flu like symptoms MUST treat it as potential COVID-19 and isolate/get tested ASAP.
- If you or a member of your group becomes unwell whilst on the island, please let a staff member know immediately. Do not feel you have to 'tough it out' or it 'might just be a cold' – it is better to be safe than sorry. We have a healthcare plan in place to help you, but there are NO testing facilities on the island, so you will have to return to the mainland for testing and, if required, treatment.
- Everyone who has travelled with you will have to leave with you. This is the only option available.
- If you suddenly develop any symptoms of COVID-19 such as Sore Throat, Cough, Fever, Fatigue or Shortness of Breath, please stay in your cabin, along with the other members of your group. Do NOT visit the bar or dining area. We will deliver meals to your room and help you to arrange your travel home ASAP.
- If you become unwell anytime in the 2 weeks following your departure, you must advise Sweers Island Resort immediately. If you are experiencing COVID-19 Symptoms, phone 13 HEALTH (13 43 25 84) to arrange for testing/treatment. We need to know so we can advise others who were here the same time as you.
- A mandatory COVID-19 Health Declaration must be completed prior to arrival.
- A mandatory Guest Code of Conduct agreement must be signed prior to arrival.
- A mandatory COVID-19 Contact Tracing Details Form must be completed on arrival.
- Regarding payment: Contactless Credit Card payment is preferred over Cash, but Cash will be accepted.
- Anyone who has to curtail their visit due to COVID-19 symptoms/testing or to get home before border closures/hotel quarantine, will only have to pay for the nights they stayed on the island, not the whole period that they booked (if they have to leave the island before completing their booking.)
- Anyone who has to leave the island for testing or medical treatment/quarantine will have to do so at their own expense. We would advise pilots to consider a backup plan if they are too unwell to fly and have to leave their aircraft on the island and find alternate means of travel for the rest of their group. There would be no parking fees for leaving the aircraft here, but no responsibility would be taken for the aircraft.
- Guests are to follow all instructions and directions provided by staff relating to staying safe and reducing the potential spread of the virus on the island. We provide hand sanitiser for free – please use it!

Name	Signature	Date

At all times, Guests are required to follow the current State rules regarding Social Distancing and Hygiene. As Sweers Island Resort is an open-air facility, this should not be a problem, however, there will be some changes to the way we have done things in the past, which some of our regular guests might want to note carefully:

- Guests and staff must remain 1.5m apart from each other and no more than 1 person per 4 square metres.
- On arrival, Guests will be allocated one of the Resort vehicles for their exclusive use. Please do not use any other Resort vehicles. Please use the Sanitiser provided in the Ute to spray shared-contact surfaces when changing drivers. (Steering wheel, gear shift, brake, door handles inside and out etc) Please park the Ute in the marked parking bay or outside your cabin when not in use.
- On arrival, Guests will be allocated to one of the numbered Cabins and assigned a numbered Shower Unit. Please use only the shower unit assigned to your cabin, and please make use of the Cleaning & Sanitising equipment provided and leave it clean for the next person. Please use the sanitiser spray/wipes provided for wiping door handles and taps – both before and after use. If you need anything, ask Staff for assistance.
- On arrival, Guests will be assigned a Dining Table – please sit only at this table during your stay for both designated mealtimes and when having a ‘cuppa’ or chat. You cannot sit with a different group of guests at their table, nor they at yours. Please wash hands thoroughly before dining and make use of the Hand Sanitiser provided at your table to clean your hands before and after eating. Place all used crockery/mugs on the dishwasher tray on the bench provided and we will collect them for washing & sanitising. No more taking your plates to the sink. Please return your milk/condiments to your fridge.
- Groups travelling together are welcome to sit together, but must maintain the standard 1.5m social distance between other groups of guests and staff. You cannot sit at another group’s table or share entrée platters with another group.
- Each Group will have a dedicated Bar Fridge and Tea/Coffee station. Please do not use items from the other Group’s Fridge or Coffee Station. If you need more mugs, tea/coffee etc please ask Staff.
- Guests may no longer enter the kitchen area. This includes for filling water bottles. We will keep a container of chilled water in the Bar Fridge or you can use the freshwater taps at the Lodge, at the back of your cabin, or in your bathroom. Milk for tea/coffee will be kept in your Bar Fridge. Guests may access the ice machine from outside, not via the main building.
- Guests may no longer enter the ‘Beer Coolroom’. Please just fill your Eskies from your Bar Fridge and we will restock it. If you need more/bulk cartons from the Coolroom, ask a staff member to get it for you.
- Guests must abide by safe practice and hygiene rules, including frequent hand washing with warm water and soap for at least 20 seconds, before and after any contact with surfaces that are used by more than one person. Please make use of the Sanitiser that will be available around the lodge area. We recommend that guests purchase a small travel bottle of sanitiser, which they can refill from our supply if required. Then they can have this on them at all times, including out in the boats.
- Guests must abide by safe respiratory hygiene, including avoiding touching your face and ensuring you cover your mouth and nose when you cough and/or sneeze with either a tissue that you dispose of immediately after use, or your bent elbow and then washing/sanitising your hands.
- Please refrain from shaking hands or touching anyone, outside of your booking party. No more hugs at the airstrip! You can give us a big smile instead!
- Guests are responsible for maintaining good cleaning and disinfection practices in your cabin, bathroom and on your allocated boat during your stay, and also on the charter boat ‘Salomon.’
- Staff will no longer enter cabins daily to make beds/sweep floors. But you can let us know if your cabin requires attention and we will attend to it with the proper precautions in place. If you need fresh towels, just let us know and leave your used ones outside the door. If your rubbish bin needs emptying, tie the bag off and leave it outside.
- Guests are requested to hose down the filleting station with bleach after EVERY use, including boards, knives etc. We recommend you sanitise the snap freezer door handle before and after use.
- Your enjoyment and the safety of all of our guests, staff and the wider community is our top priority. To this effect, our team have all been trained in COVID-19 best practice hygiene and cleaning procedures.

NOTE: Guests have the same duty of care as management and staff – this is everyone’s responsibility.

DECLARATION: “I agree to comply with all Government directives, including but not limited to Social Distancing measures, good Hygiene practices and the Sweers Island COVID-19 Guest Code of Conduct.”

Name	Signature	Date